MaxxMDR for Healthcare

Modern Managed Detection and Response (MDR) Solutions

Fully Managed Endpoint Security Monitoring for Healthcare Organizations

CyberMaxx offers a comprehensive set of cybersecurity solutions built to protect what matters most—your patients and your operations. Our comprehensive services are powered by seasoned cyber professionals who understand the unique challenges of the healthcare industry, from safeguarding sensitive patient data to minimizing downtime that can impact care. With scalable, 24/7 security coverage and deep expertise in threat response, we help healthcare organizations stay resilient in an increasingly complex threat landscape. Choose the MDR solution that fits your environment—and your mission to deliver uninterrupted care. MaxxMDR comes in three distinct packages to meet customers where they are on their cybersecurity journey:

MaxxMDR Core

Provides the choice of 24x7x365 monitoring of your most critical attack points– the endpoints or the mailbox. Depending on the customer's preference, CyberMaxx monitors either endpoints or cloud mailboxes (M365/ Google Workspace) in real-time to identify threats and respond immediately. We isolate and contain attacks before data is exfiltrated, assets are further compromised, or irreversible damage is done.

MaxxMDR Advanced

Combines both Core for Endpoint and Core for Mailbox into one solution. Cloud email suites such as Microsoft 365 or Google Workspace are critical business applications and among the most widely used for organizations. Securing these controls will defend against data loss, privacy, data leakage, and unauthorized access.

MaxxMDR Elite

Our most complete MDR offering monitors the entirety of your critical infrastructure. Our team works with you to identify each of the data sources that provide the most security-relevant telemetry using a managed SIEM and deception technology. This offering also includes Continuous Threat Exposure Management (CTEM), a recurring proactive layer of security that identifies and addresses vulnerabilities preemptively.

MaxxMDR Reduces Your Burden

All levels of the MaxxMDR offering provide:

- Next-generation endpoint protection
- 24/7/365 visibility, detection, response, and containment
- Alerting across Windows, macOS, and Linux environments
- Our dedicated Security Operations Center (SOC), powered by human expertise
- Real-time monitoring and proactive threat hunting
- Every alert meticulously reviewed, investigated, and acted upon by experienced analysts
- SOC communication that always includes remediation guidance
- Customizable alerting and escalation procedures
- Monthly Health Check Reports, reviewed in detail with a dedicated Solutions Advisor
- Full access to the CyberSight web and mobile application for on-the-go insights
- Unlimited remote Incident Response on all covered assets
- In-depth learning with each scenario to avoid future similar attacks

MaxxMDR Core customers can choose 24x7x365 monitoring, containment, and real time threat response on endpoints OR cloud mailboxes (M365 / Google Workspace).

MaxxMDR Advanced customers receive 24x7x365 monitoring, containment, and real time threat response on endpoints AND cloud mailboxes (M365 / Google Workspace).

MaxxMDR Elite customers also receive a managed SIEM, cloud integration, deception technology, vulnerability scans, CTEM, and dark web monitoring on top of all we are already providing in our defensive solution.

MaxxMDR Services + Customer Alignment

	CORE EDR OR Cloud Email		ADVANCED EDR + Cloud Email	ELITE Full Telemetry MDR
24 x 7 x 365 Monitoring & Containment	✓	✓	✓	✓
Big R Response	✓	✓	✓	✓
Custom Threat Intelligence	✓	✓	✓	✓
Continuous Threat Hunting	✓	✓	✓	✓
Managed EDR Platform	✓		✓	✓
Cloud Email Monitoring (M365/Google Workspace)		✓	✓	✓
Managed SEIM Platform				✓
- Full Cloud Telemetry (AWS/Azure/GCP)				✓
Deception Technology (Honeypot Server, Tokens + M365)				✓
Continuous Threat Exposure Management (CTEM)				✓
- Vulnerability Scanning				✓
- Dark Web Monitoring				✓

Value and Support From the Start

Every MaxxMDR offering includes the support of a dedicated onboarding specialist, to ensure a seamless onboarding experience.

Each customer receives the support of a **Technology Solutions Advisor** and **Customer Success Manager**.

In addition, customers have access to CyberSight which provides monitoring, reporting, and dashboards via an online account portal and mobile application.

Value and Support From the Start

Our modern MDR approach is unique to the industry and provides in-depth, scalable security coverage, empowering youto focus on more critical security efforts. We're here to lower your risk and severity with a focus on response.

CyberMaxx does this through:

Real-time Threat Response:
"Big R" response means thoroughly investigating every threat to ensure it is fully contained and remediated.

Tech-enabled MDR:
Delivered on third-party best-in-class security tech, or we can leverage your existing investments.

Deep Human Expertise:
Custom threat intelligence applied to your telemetry allows our SOC analysts to provide higher detection rates and faster, more accurate responses.

Proactive Intelligence:
Threat Hunting and Threat Research teams continually keep you ahead of attacks.

Glass Box Approach:
Access into dashboards, reports, and security events via portal and mobile app means full transparency.

An Extension of Your Team:
Equivalent value of adding 3-5 full time security resources to your organization.

CyberMaxx analysts' innovative approach to MDR detects, contains, and evicts threats before any damage occurs. By proactively monitoring all activity on endpoints and servers, our responders reduce the cost of incident response while also decreasing the dwell time.

Ready to take the first steps towards a stronger security posture? Schedule an introductory call with one of our solutions experts today. For more information, call 1-800-897-CYBER (2923) or visit CyberMaxx.com

What Our Customers Are Saying

"A trusted MDR partner"

Gives a good comfort level that the service will allow staff to stay focused on existing operational activities and new initiatives that reduce risk in other areas or otherwise add value.

"Excellent service, responsive and knowledgeable team, solid value, trusted leadership"

The Cybermaxx MDR service has been in use at our organization for over 8 years. I call it the "backstop" because many times it has caught activity that was undetected by the other layers of solutions in place. Cybermaxx staff notifies our team 24/7 with information that is timely, relevant and actionable.

"CyberMaxx, a trusted partner, not a vendor"

I cannot speak more highly of my organization's relationship with Cybermaxx. They have been a dedicated and trusted partner to our organization for over 3 years now. Since contracting, they have frequently gone above and beyond to suppport our organization.